The customer is a healthcare company based in Kolkata, with multiple centres in West Bengal and Chhattisgarh. They are one of the largest women and child healthcare providers in the country.

The customer was looking for a secure, scalable and cost-effective solution to connect their multiple locations with the AWS cloud in Mumbai. The service provider was expected to monitor the network proactively, with end-to-end SLA.

The current network had multiple service providers and was not secure, as the infrastructure was on a public cloud. Due to numerous service providers, SLA was a significant concern for the customer, who was, therefore, unable to focus on their business.

TTL built a complete network with MPLS/Secure Connect network connectivity with Dual HUB configuration at Gurgaon and Bangalore.

- Installation and infrastructure provision at all the 11+1 locations; last-mile as per feasibility
- Complete Managed Service by TTL, excluding the AWS end
- Unmanaged services at the Secure Connect end
- ILL traffic routed from Gurgaon HUB to all the Spoke locations via MPLS
- AWS Portal configuration arranged
- CPE (Maipu 2900-04 AC) provided and managed by TTL

Higher SLA in comparison to a public cloud
- Cost-effective solutions
- Reduced jitter of video traffic
- Reduced dependence on multiple SPS
- Secure connectivity on private cloud
- Managed Services, allowing the customer to concentrate on their own business