TTBS provided the customer with MPLS VPN connection across their four remote locations with fiber, UBR and Smart VPN wireless technology. QoS was defined for their internal applications like SAP and ERP, and their offices shared centralised Internet support.

TTBS supported the customer with complete managed services.

**CHALLENGE**

The customer was looking for a secure, reliable connectivity between their four offices located at remote locations in the western parts of India. They required a single ILL connection for all the locations with a better SLA.

**BUSINESS BENEFITS**

- **Complete Managed Services**: The entire network across four remote locations was now under a single service provider with centralised Internet network management.
- **Enhanced Productivity**: Productivity improved with enhanced ERP performance.
- **Lower cost to the customer**: The solution ensured reduced infrastructure and labor costs for the customer.
- The convenience of a single point of contact for all queries 24x7 was made available.

**OVERVIEW**

The customer is a reputed one-stop-shop manufacturer of sheet metal fabricated parts for the automotive industry. Their products include brake pedals and discs, exhaust systems, steering columns, deep drawn parts, welded front axles, and tubular and wire-form parts.

**SOLUTION**

- TTBS provided the customer with MPLS VPN connection across their four remote locations with fiber, UBR and Smart VPN wireless technology. QoS was defined for their internal applications like SAP and ERP, and their offices shared centralised Internet support.
- TTBS supported the customer with complete managed services.